# Verbal consent

Sometimes we can’t use a written consent form. When your participant has trouble reading, has a visual impairment or is joining you for a remote test.  
Asking a visually impaired participant to sign something they can’t see, raises some ethical questions. Some of them don’t even have a signature.

Record the permission, (and store) separately from the test/interview. An audio or video recording is a legally valid way of getting consent.

Read the following to the tester:

I would like your permission to participate in this study. I will ask you a few questions and will record this conversation. We will start recording now.

Today, it is January the first, 2022. Thank you for participating in the <name research project>. You can stop at any time without explanation. With your permission we will record the test <by video/audio>. We store the video no longer than <amount of months / years> in a secure place at <organization> that's only accessible to our researchers.

I will now ask you a few questions:

* What is your name? (First and last name)
* Do you know what this study is for and what you are going to do?
* Do you want to participate in this study?
* Do you give permission for recording and storing our conversation?
* We usually turn/keep on the webcam so we can observe facial expressions. But if you don’t want that, we/you can turn it off. What do you prefer?   
    
  Sometimes we show parts of the video to our project team. We do this to explain what should be improved about <the product> and why. If you don’t want this, no problem, you can still participate.
* Do you give permission to show short video clips to <other organisations>?
* (if yes:) do you want to be unrecognizable when we’re sharing the video clips?

For an interview you will (also) ask the following questions:

* Do you give permission that your anonymous quotes may be shared publicly?
* Is it okay if people might recognize you by your quotes? If not, we won’t share those quotes with others.